## Forellenbach – Information from A to Z

-felt Welcome! We want to ensure that you have a pleasant and comfortable stay at our hotel. Below you will find information about our services and facilities. <u>A</u> À la carte dishes: As a hotel guest, you can indulge in our delicious à la carte dishes every day except on our kitchen closing days (Sunday and Monday). Our menu is available from 5:00 pm to 7:30 pm and a table reservation is required. Arrival: We warmly welcome you to Hotel Forellenbach and hope you will enjoy your stay to the fullest starting from the moment you arrive. В Bar: While we don't have a hotel bar, we recommend our guests to book an apartment or a large room for a cozy "chat or game night" where there are enough seating options. Bathrobe: For a small fee of €5.00, you can use our bathrobe during your stay to make your relaxation time even more comfortable. Bed linen change: We understand that you might need an additional bed linen change during your stay, and we are happy to provide this service for a surcharge of €15.00 per change. Beverages: 24 hours - around the clock, you can pick up chilled drinks (wine, sparkling wine, beer, and non-alcoholic beverages) at our little bar in the 'Wellnesshaus zur Bittlerquelle'. Please help yourself! **Bicycles/E-bikes:** Hörnerbike: Hauptstrasse 15, in Fischen, Tel. +49 151 52476677 **Birthday:** Not all guests want to reveal their birthday and prefer to keep it to themselves. Please let us know if you would like to celebrate with us. We will try to fulfill your wishes (menu/flower bouquet...).

<u>Breakfast:</u>	From 7:30 am to 10:00 am. Are you a late riser? No problem! We are happy to put together a rich breakfast for you and bring it to your room at your desired time. Please order this from us in the restaurant the day before.
<u>Bus + Train station:</u>	The bus and train station is conveniently located within 2 to 5 minutes' walk (via B19 or underpass) from our hotel.
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<u>Candles:</u>	Candles or tea lights, as well as open flames, are prohibited in our rooms for safety reasons.
<u>Cash:</u>	For your security, we kindly request you to deposit your cash with us in the hotel safe. Please note that we do not assume any liability for lost money.
<u>Cheese:</u>	You can buy "Allgäuer Milch" mountain cheese from us as a souvenir or to enjoy. Please order 1-2 days before your departure. 100g costs 2 euros.
<u>Children:</u>	Fischen has a beautiful playground, family leisure pool, and mini-golf course in the Eichhörnchenwald! Our vacation programs or monthly "Hörnerdörfer Magazine" provide detailed information about the possibilities in our region. We have a children's menu in the restaurant. All dishes from the regular menu can also be ordered as a "small portion" for children.
<u>Cinema:</u>	There are two cinemas in Oberstdorf and one cinema in Sonthofen.
<u>Clothing/Drying Room:</u>	Please do not hang clothes on the curtain rod! If you have wet clothing or shoes, please bring them to the housekeeping staff on a hanger or let us know in the restaurant. We will then place them in the drying room.
Cosmetic Products:	A selection of cosmetic and hygiene products are available in your bathroom shelf. Did you forget your razor or any other items? Please come to the reception, and we will gladly assist you.
Cross-Country Skiing:	You can obtain the cross-country skiing map for the "Hörnerdörfer" in Fischen, Obermaiselstein, Bolsterlang, and Ofterschwang from the information desk of the Fiskina tourist office.

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Daily menu:	You can add our half-board menu / gourmet menu for €29.90 per person.
<u>Departure:</u>	As your stay with us comes to an end, we would like to thank you for choosing Hotel Forellenbach. You may leave comfortably after breakfast by 10:00 am, or enjoy the day in the beautiful Allgäu region with your AWC guest card. We wish you a safe journey back home.
<u>Dinner:</u>	Our gourmet menu is available from Tuesday to Saturday, starting between 6:00 pm and 7:00 pm and is only available by reservation. To reserve your table, please call us at Tel. +49 8326 384380.
<u>Dogs:</u>	We love dogs, but out of consideration for our guests, we do not allow pets in the breakfast room/restaurant.
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Electrical appliances:	For your safety, please note that devices not provided by our hotel, such as kettles, immersion heaters, coffee machines, etc., are not allowed in the guest rooms.
<u>Enjoyment:</u>	Have a great time at Hotel Forellenbach, enjoy your vacation, and let us know if we can do anything to make your stay more pleasant.
Extra Blanket:	You can request an extra blanket from us.
Extra Pillow:	Please let our housekeeper or the restaurant know, as we have a selection of different pillows (allergy pillows, etc.).
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Flower arrangements:	Surprise your loved ones with a beautiful flower arrangement during your stay with us. We are happy to assist you in arranging this special treat.
Free hotel services:	During the summer (May-October), we offer daily "Free Rides" with the Allgäuer Hörnerbahnen, sauna use, fruit in the hallways, and hot or cold tea to take away.

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<u>Gastronomy:</u>	In Fischen, we offer a varied and excellent selection of cafes, restaurants, and beer gardens. Be sure to reserve ahead of time!
<u>Golfing:</u>	The Golfresort Sonnenalp / Golfplatz Oberallgäu is the second largest golf resort in Bavaria. With a valid golf license, you can play without a club membership.
<u>Guest card "AWC":</u>	With the "Allgäu-Walser-Card", Hotel Forellenbach has loaded the Allgäu Hörnerbahnen and the outdoor swimming pool in our street for you in the summer. In winter, the nearby family ski lifts are a free service during the day. In addition, you get numerous discounts when presenting the card!
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Head Pillow Selection:	We offer a variety of pillows, including down and feather, neck support, neck roll, grain-filled, and fruit core pillows (spelt, rapeseed, and cherry pit).
Hiking Maps:	Can be purchased at the guest office or at Kurhaus Fiskina.
<u>Hiking:</u>	For guided hikes, please refer to the "Hörnergruppe Magazin" or ask us (the host and hostess), we are happy to advise you.
<u>Homepage:</u>	Visit our website at www.forellenbach.de or email us at info@forellenbach.de.
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Ironing service:	If you need your laundry ironed, we offer this service. Please inform the reception before 10:00 am.
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<u>Key:</u>	Please remember to put your key in your key box. You can request the code from us! Your room key also fits the main entrance and the ski or bike cellar.
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Laundry Service:	Please give your clothes to our housekeeper. Please allow us one day for processing your laundry. Folding and ironing services vary depending on the amount of work.
	<ul> <li>Underwear/socks: €2.00 each</li> <li>Trousers, shirts, t-shirts, sweaters, dresses: €4.00 each</li> </ul>

Leisure activities:	Make the most of your stay by exploring the various leisure activities in the Allgäu region. You can find the current leisure program from our "Hörnerdörfer" in the hotel corridor or in your room.
<u>Leisure pool:</u>	Just a 10-minute walk away from our hotel, you can find the leisure pool open from May to September (weather-dependent).
<u>Litter:</u>	Please do not litter while you are out and about. Let's preserve our unique nature. There are containers in all towns where you can dispose of bottles, cans, paper, etc.
Lounge Chairs:	You can use our sun terrace or the wellness house's lounge chairs. The wellness house is open daily for "resting, reading, and relaxing." Please do not wear street shoes inside.
Lounge:	We do not have a lounge in our hotel. We recommend guests to book an apartment or a large room for cozy "chat or game nights" where there are enough seating options.
Luggage service:	You can arrange for luggage service to the train station or post office at the reception. We will gladly order a taxi for you.
Lunch package:	Are you planning a day trip and need something to eat on the go? We offer two options for lunch packages. Please order your lunch package the night before your trip.
	<ul> <li>Small lunch package includes two rolls with toppings of your choice for €6.00</li> <li>Large lunch package includes three rolls with toppings of your choice for €8.00.</li> </ul>
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<u>Massages:</u>	We offer massages at the "Wellnesshaus zur Bittlerquelle" by appointment.
<u>Mini Golf:</u>	There is a newly renovated and well-maintained mini-golf course at the Eichhörnchenwald in Fischen.
<u>Minibar:</u>	You can fill a "SIX-PACK" with your favorite drinks at our hotel. The price for six drinks is 15 euros. You can exchange chilled beverages in the restaurant.
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Nobody is perfect:	This also applies to us. If we make a mistake despite our efforts, we kindly ask for your understanding.

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<u>Oberstdorf:</u>	It is located about 6 km from Fischen. You can reach Oberstdorf by bike, train, bus, or on foot along the Iller river in a short time.
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<u>Payment:</u>	You can settle your hotel bill by bank transfer in advance, cash or by debit card with PIN. Please note that we do not accept credit cards!
Playground:	Located in the Kurpark/Am Grundbach towards the Eichhörnchenwald and mini-golf course.
<u>Post / mailbox:</u>	In Fischen, you can find the post office in the grocery store "Feneberg" and the mailbox is located on our Mühlenstraße, about 50 m towards Oberstdorf.
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<u>Rain:</u>	"May we hang them up?" your wet clothes! Just hand us your shoes and wet clothes on a hanger, and we will dry them for you in the heating room.
<u>Rest days:</u>	(Sunday and Monday), On rest days, we are always available from 7 am to 12 pm / 2 pm! We are available all day by phone or email. No worries, breakfast is served as usual!
<u>Restaurant:</u>	Table reservation is required! Rest days on Sundays and Mondays
Room service:	For an additional charge of €5.00 per order, we will gladly bring you meals and drinks, as well as breakfast to your room.
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<u>Sauna:</u>	Open daily from 2:00 pm to 7:30 pm. Due to our "small hotel size", we only turn on the sauna by appointment! Your sauna bag with towels will be delivered to your room.
Sewing service:	You can find it in the Hauptstraße in Fischen. Please ask us for details.
Shoe shine machine:	You can find it in our bike room / ski room.
Shoe cleaning service:	Available daily in the morning.
<u>Shower stool:</u>	For your convenience, we are happy to provide you with a shower stool if you need one.

<u>Shuttle service:</u>	We will gladly take you to the train station, or we can call a taxi for you. Please inform the reception in advance for shuttle to the airport or other destinations.
<u>Ski cellar:</u>	Located in the basement, to the right of the main entrance stairs. Please do not bring skis, ski boots, poles, or similar items into our rooms / apartments.
<u>Ski lifts/railways:</u>	2 lifts are located directly next to Hotel Forellenbach,
	Further ski resorts:
	<ul> <li>6 km to Oberstdorf</li> <li>16 km to Kleinwalsertal</li> <li>4 km to Hörnerbahn</li> <li>5 km to Ofterschwang</li> <li>16 km to Grasgehren</li> <li>18 km to Balderschwang</li> </ul>
<u>Ski rental:</u>	Skiverleih Allgäu Tel: 08326 3844810.
<u>Slippers:</u>	You can purchase slippers from us for €2.50 to make your stay more comfortable.
<u>Spa gardens:</u>	The Kurpark is about a 2-5 minute walk from the hotel. It offers various activities such as outdoor chess or checkers, fitness equipment, Kneipp facilities, sunbeds with a splendid view of the Alpine chain, a herb garden, streams, a climbing garden, mini-golfing, petting zoo, ball sports, playgrounds, and concerts. The paths are cleared in the winter.
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<u>Taxi / Shuttle:</u>	Grajewski: Tel. 08326 36130 / Shuttleservice Frommknecht: 08326 81 16.
<u>Telephone:</u>	You can borrow a telephone from us at the reception.
<u>Tennis:</u>	Approximately 10 minutes' walk away (Sportpark) on our street. In the summer, you can use the outdoor courts for free by presenting your guest card and making a reservation.
<u>Terrace:</u>	You are welcome to use our sun terrace at any time. For catering, please see the opening hours of the restaurant.
<u>Thank you!:</u>	We value your opinion, and if you have any questions or requests, please don't hesitate to contact us. We are here to make your stay as pleasant as possible.

<u>Umbrellas:</u>	We are happy to lend you umbrellas; you can find the umbrella stand in the hotel corridor.
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Wake-up Service:	If you would like to be woken up with a cheerful "Good morning" on the phone, just let us know.
<u>Wellness Area:</u>	Finnish sauna (85 degrees) / Gondola sauna (60 degrees) / Steam bath (42 degrees) / Energy massages / Hydro-jet massage / Whirlpool: approx. 23 minutes for €5 - automatic / Relaxation room with a view of Bittlerquelle and the Allgäu mountain range / Tea from the samovar.
	<ul> <li>Opening hours: Daily from the morning</li> <li>Sauna: Open daily from 2:00 pm to 7:30 pm by appointment</li> </ul>
<u>Wi-Fi:</u>	For our guests, it is free and can be connected to without a passkey.
<u>Whirlpool:</u>	Hydro-jet massage - about 23 minutes: 5 x 1 Euro coins (machine)